

Defiance County Get Connected*Get Answers Quick Resource Guide

Abuse-Child

Job & Family Services 782-3881

Abuse-Domestic/Sexual

Center for Child & Family Advocacy 782-1071

Family Justice Center 784-0911

House of Ruth 800-782-8555

Abuse-Senior Citizens

Job & Family Services 782-3881

Adoption

Job & Family Services 782-3881

Probate Court 782-4181

Alcoholism/Drug Abuse

Maumee Valley Guidance Center 782-8856

Recovery Services of NW Ohio 782-9920

Behavioral Counseling

Center for Child & Family Advocacy 782-1071

First Call for Help 800-468-4357

Four County Family Center 800-693-6000

Maumee Valley Guidance Center 782-8856

Shalom Ministries 877-445-1552

Child Development

Help Me Grow 782-6934

NW Ohio Educational Service Ctr 567-444-4800

Child Support

Child Support Enforcement Agency 784-2123

Clothing

Bargain Box 542-7912

Defiance Regional Thrift Store 783-6955

Goodwill Industries 782-2577

Hope Chest 980-1010

St. John Lutheran Clothes Closet 782-5766

Zion Lutheran Church 782-8781

Conflict/Dispute Management

Shalom Ministries 877-445-1552

Day Care-Adult

Community Health Professionals 782-5411

Day Care-Child

A Place for Kids 782-0112

ARK Cooperative Preschool 784-5551

Close to Home Childcare 782-4343

Head Start/NOCAC 784-2150

Heather's Day Care 784-9600

Holy Cross Catholic Preschool 784-2021

Leaping & Learning Child Care Ctr 782-9880

Poplar Ridge Training Station 497-3312

Rainbow Promise Child Care Center 782-0861

St. John Lutheran Preschool, Def 782-1751

St. John Lutheran Preschool, Hville 542-6269

Tiger's Den Child Care Center 782-1751

Tots for Tomorrow 899-2492

YMCA 784-4747

Death/Bereavement

Defiance Community Bereavement 782-2776

Delivered Meals

Senior Services 782-3233

Dental

Northwest Ohio Dental Clinic 591-3060

Diapers

Community Pregnancy Center 784-4062

Ravens Care 782-7141

Disability Services

Ability Center of Defiance 782-5441

Board of Developmental Disabilities 782-6621

DASH 782-9346

Quadco Rehabilitation 682-1011

Social Security 877-600-2860

Disaster Response/Recovery

American Red Cross 782-0136

Emergency Management 782-1130

Salvation Army 784-5393

Education/Literacy/GED

Four Co Career Center (Literacy) 800-589-3334

Northwest Ohio Job Center (GED) 784-3777

Employment Service

Ability Center of Defiance 782-5441

Bureau of Vocational Rehabilitation 784-2535

Northwest Ohio Job Center 784-3777

Quadco Rehabilitation 682-1011

Eye Care

Lion's Club 782-5216

Food Stamps

Job & Family Services 782-3881

Food

Christ's Cupboard 487-0442

Ravens Care 782-7141

Salvation Army 784-5393

St. John Lutheran Church, Defiance 782-5766

St. Mary's Cath/St. Vincent De Paul 782-2776

St. Paul United Methodist Church 782-3751

Temple of Praise 782-9415

Zion Lutheran Church 782-8781

Foster Care

Adriel Inc. of NW Ohio 445-1980

Inner Peace Homes 630-0227

Job & Family Services 782-3881

Furniture

Furniture Bank/St. Mary's Catholic 782-2776

Defiance Regional Thrift Store 783-6991

Goodwill Industries 782-2577

Guardianship

Probate Court 782-4181

Shalom Ministries 877-445-1552

Health/Medical Expense/Prescription Assistance

American Cancer Society 888-227-6446

American Heart Association 800-282-0291

American Lung Association 800-231-5864

Crippled Children & Adult Society 542-7726

DASH 782-9346

Epilepsy Center of Northwest Ohio 800-589-5958

Health Department 784-3818

Job & Family Services 782-3881

Kidney Foundation of NW Ohio 329-2776

Ravens Care 782-7141

Salvation Army 784-5393

St. Mary's Cath/St. Vincent De Paul 782-2776

Health Inspections

Health Department 784-3818

Hearing/Speech

Ability Center of Defiance 782-5441

DASH 782-9346

Help Me Grow 782-6934

NW Ohio Educational Service Ctr 567-444-4800

Home Health Care

Ability Center of Defiance 782-5441

Americare Home Health 782-0101

Community Health Professionals 782-5411

Health Department 784-3818

Home Repair

Area Office on Aging (over 55) 800-474-7277

Home Weatherization/NOCAC 784-5393

Maumee Valley Planning Org 784-3882

New Home Development 800-310-1075

USDA Rural Development 422-0242

Hospitals

Community Memorial Hospital 542-6692

Defiance Regional Medical Center 783-6955

Mercy Hospital of Defiance 782-8444

Immunizations

Health Department 784-3818

Juvenile Delinquency

Juvenile Court 784-4181

Prosecutor 784-3700

Juvenile Probation 782-0226

Legal Services

Legal Aid of Western Ohio 800-544-7369

Shalom Ministries 877-445-1552

Mental Health/Crisis Intervention

Center for Child & Family Advocacy 782-1071

First Call for Help 800-468-4357

Four County Family Center 800-693-6000

Maumee Valley Guidance Center 782-8856

Nutrition/Food Safety

Health Department 784-3818

OSU Extension 782-4771

WIC 782-7770

Parenting

NOCAC 784-5393

OSU Extension 782-4771

Shalom Ministries 877-445-1552

Paternity

Child Support Enforcement Agency 784-2123

Juvenile Probation 782-4181

Shalom Ministries 877-445-1552

Public Assistance

Job & Family Services 782-3881

Public Health

Health Department 784-3818

Rental Assistance

Job & Family Services 782-3881

NOCAC 784-5393

Ravens Care 782-7141

Salvation Army 784-5393

St. Mary's Cath/St. Vincent De Paul 782-2776

Veteran's Affairs (Veterans Only) 782-6861

Shelter

PATH Center 782-6962

Suicide Prevention

First Call for Help 800-468-4357

Support Groups

First Call for Help 800-468-4357

Tenant Rights

Legal Aid of Western Ohio 800-544-7369

Transportation Services

Job & Family Services 782-3881

Ravens Care 782-4171

Salvation Army 784-5393

St. Mary's Cath/St. Vincent De Paul 782-2776

Veteran's Affairs (Veterans Only) 782-6861

Utility Assistance

Job & Family Services 782-3881

NOCAC 784-5393

Ohio Consumers' Counsel 877-742-5622

Ravens Care 782-7141

Salvation Army 784-5393

St. Mary's Cath/St. Vincent De Paul 782-2776

Veteran's Affairs (Veterans Only) 782-6861

Veterans

Veteran's Affairs (Veterans Only) 782-6861

Victims/Witness Assistance

Family Justice Center 784-0911

House of Ruth 800-782-8555

Sarah's House 782-0911

Shalom Ministries 877-445-1552

Youth Services

Boy Scouts of America 422-4356

Girl Scouts of Western Ohio 243-8216

OSU Extension (4-H) 782-4771

Shalom Ministries 877-445-1552

YMCA 784-4747

United Way • AIRS ★



Get Connected. Get Answers.

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Ability Center of Defiance	782-5441	Legal Aid of Western Ohio	800-544-7369
Adriel Inc of NW Ohio	445-1980	Lion's Club	782-5216
American Cancer Society	888-227-6446	Maumee Valley Guidance Center	782-8856
American Heart Association	800-282-0291	Maumee Valley Planning Organization	784-3882
American Lung Association	800-231-5864	Mercy Hospital of Defiance	782-8444
American Red Cross	782-0136	New Home Development	800-310-1075
Americare Home Health	782-0101	NOCAC Community Service Office	784-5393
A Place for Kids	782-0112	Northwest Ohio Dental Clinic	591-3060
Area Office on Aging	800-472-7277	Northwest Ohio Educational Service Center	567-444-4800
ARK Cooperative Preschool	784-5551	Northwest Ohio Job Center	784-3777
Bargain Box	542-7912	Ohio Consumers' Counsel	877-742-5622
Boy Scouts of America	422-4356	OSU Extension	782-4771
Bureau of Vocational Rehabilitation	784-2535	PATH Center	782-6962
Center for Child & Family Advocacy	782-1071	Poplar Ridge Training Station	497-3312
Christ's Cupboard	487-0442	Quadco Rehabilitation	682-1011
Close to Home Childcare	782-4343	Rainbow Promise Child Care Center	782-0861
Community Health Professionals	782-5411	Ravens Care	782-7141
Community Pregnancy Center	784-4062	Recovery Services of Northwest Ohio	782-9920
or	800-633-3339	Ridge Project	782-1511
Community Memorial Hospital	542-6692	Salvation Army	784-5393
Crippled Children & Adult Society	542-7726	Sarah's House	782-0911
DASH	782-9346	Shalom Ministries	877-445-1552
Defiance Community Bereavement	782-2776	Social Security	877-600-2860
Defiance Co Board of Developmental Disabilities	782-6621	St. John Lutheran Clothes Closet	782-5766
Defiance Co Child Support Enforcement Agency	784-2123	St. John Lutheran Church, Defiance	782-5766
Defiance Co Emergency Management	782-1130	St. John Lutheran Preschool, Defiance	782-1751
Defiance Co Family & Children First	782-6934	St. John Lutheran Preschool, Hicksville	542-6269
Defiance Co Furniture Bank/St. Mary's Catholic	782-2776	St. Mary's Catholic Church/St. Vincent De Paul	782-2776
Defiance Co Health Department	784-3818	St. Paul United Methodist Church	782-3751
Defiance Co Help Me Grow	782-6934	Temple of Praise	782-9415
Defiance Co Job & Family Services	782-3881	Tiger's Den Child Care Center	782-1751
Defiance Co Juvenile & Probate Court	782-4181	Tots for Tomorrow	899-2492
Defiance Co Juvenile Probation	782-0226	USDA Rural Development	422-0242
Defiance Co OSU Extension	782-4771	Veteran's Affairs	782-6861
Defiance Co Prosecutor	784-3700	Women, Infants & Children (WIC)	782-7770
Defiance Co Senior Services	782-3233	YMCA	784-4747
Defiance Regional Medical Center	783-6955	Zion Lutheran Church	782-8781
Defiance Regional Thrift Store	783-6991		
Epilepsy Center of Northwest Ohio	800-589-5958		
Family Justice Center	784-0911		
First Call for Help	2-1-1 or 800-468-4357		
Four Co Career Center	800-589-3334		
Four Co Family Center	800-693-6000		
Furniture Bank/St. Mary's Catholic Church	782-2776		
Girl Scouts of Western Ohio	243-8216		
Goodwill Industries	782-2577		
Head Start/NOCAC	784-2150		
Heather's Day Care	784-9600		
Holy Cross Catholic Preschool	784-2021		
Home Weatherization/NOCAC	784-5393		
Hope Chest	980-1010		
House of Ruth	800-782-8555		
Inner Peace Homes	630-0227		
Kidney Foundation of Northwest Ohio	329-2776		
Leaping & Learning Child Care Center	782-9880		

Phone numbers are in the 419 area code unless otherwise noted.

The Protocol

- ◊ **Engage**
Listen and help the caller formulate and communicate needs or request.
- ◊ **Direct**
Give caller the number and contact person (if known) at the agency best able to help.
- ◊ **Assure**
Give your name and ask the caller to call back if your initial advice was not successful or instruct them to call 2-1-1. Ask for the caller's name and number if appropriate.

Revised May 2010